



**Jo Cramer**

Jo Cramer serves as an Administrative Assistant at the Northwest Commission. In this capacity, Jo provides administrative support for the Loan Program and the KIZ program. Jo administers the enrollment, re-enrollment, and the survey process for all Commission programs, serves as the notary public for the Commission, and completes other administrative duties as required.

Cramer studied Business Administration and Theatre Arts at Gannon University. Prior to her employment with the Northwest Commission, she worked at Sperian-Miller Fall Protection as an Assistant RGA Coordinator. In this role she handled repair returns and customer service and coordinated contacts between initial customers and sales representatives. She also facilitated data collection and entry with the Technical Department.

Jo returned to Franklin in 2004 after a 19 year hiatus when she lived in Erie and Cochranon. She lives with her husband, Bryan, son Casey, and mother-in-law Betty. Her family resides in her husband's family home where he and his mother were both raised. Jo loves that her family can live a "small town" life with big city amenities less than two hours from her home. She enjoys reading, cooking, baking, and riding motorcycles with her husband when the northwest PA weather cooperates.

